**Dated: 26.10.2026**

**NATIONAL COOPERATIVE CONSUMERS'FEDERATION OF INDIA LIMITED (NCCF)**

3, Siri Institutional Area, August Kranti Marg, Hauz Khas, New Delhi – 110016
Website: www.nccf-india.com

**NCCF INVITES APPLICATION FROM MILLERS FOR PROCESSING, PACKING AND TRANSPORTATION OF RICE IN PAN India UNDER BHARAT BRAND PHASE IV**

| Particulars | Date |
|---|---|
| Last date of empanelment/Documents submission of millers | 09/11/2026 |

**AUCTION SCHEDULE**

| Date | Auction Time | Extension |
|---|---|---|
| | To be informed through auction notice/Corrigendum. | |

# IMPORTANT NOTE:

**The details of the portal partners, along with the procedure for registration and participation in the auction, shall be notified separately through a corrigendum to this Tender. In the meantime, all prospective applicants are advised to keep the requisite documents ready for registration and completion of the necessary formalities upon issuance of the said corrigendum.**

# TENDER NOTICE

NCCF invites Tenders from the Bidders/ Processors processing/ milling, packing and transportation of Rice in 5 kg,10kg and 30 kg consumer packets pan India within the stipulated time period.

The Bidder must ensure that their bid, accompanied with necessary documents, EMD, etc. is submitted on or before the specified last date and time for tender, as mentioned in the tender notice**.**

Participating bidders are required to thoroughly review the contract note tender document & corrigendum, sign it electronically or physically, and submit it to the service provider prior to engaging in the auction session. Only those bidders who have submitted the duly signed copy of the contract note shall be permitted to participate.

## TENDER SUMMARY:

| | | |
|---|---|---|
| **Commodity** | | Bharat Rice |
| **Minimum Bid Quantity** | | 500 MT |
| **Maximum Bid Quantity** | | 7500 MT |
| **Auction Date and Time** | | As mentioned in Auction Notice |
| **Bid Validity** | | All bids shall remain valid till 30.06.2027. NCCF at its discretion, may extend the validity period.<br>bidders shall not withdraw their bids during the validity period |
| Turnover | Average Annual Turnover in last 2 FY (Cr) | Minimum 10.00 |
| | Average Annual Turnover in last 2 FY (Cr) For North East, J&K | Minimum 2.00 |
| | Average Annual Turnover in last 2 FY (Cr) for PACS | Minimum 2.00 |
| Mill Capacity | Milling Capacity (MT/day) | Minimum 20.00 |
| | Milling Capacity (MT/day) for North Eastern States, J&K and Ladakh | Minimum 10.00 |
| | Milling Capacity (MT/day) for PACS /Cooperative Societies | Minimum 10.00 |
| | Security Deposit at Concerned branch before work allocation | Rs 2 per Kg |
| **Pack size** | | 5 Kg, 10 Kg and 30 Kg in consumer Pack |
| **Delivery location** | | Any location in the respective state /UT. |
| **Raw material** | | FCI Warehouses |
| **EMD** | | Rs.500/MT (Details of the account shall be shared through corrigendum) |

## A. NAME OF WORK:

Milling/processing raw Rice into Processes Rice as per FSSAI specifications and packing, transportation upto distributor for further distribution.

## B. SCOPE OF WORK:

1. The bidder shall convert the allocated raw rice into *Bharat Rice* strictly conforming to specifications as per Annexure "A" and any other standards prescribed by the Government of India.

2. The milling/processing shall include cleaning, de-stoning, polishing, grading, and ensuring uniform quality.

3. The bidder shall ensure that no outsourcing of milling/processing is undertaken; all activities shall be carried out only in the mills registered and approved by NCCF.

4. The processed rice shall be packed in HDPE/PP woven laminated bags with inner liners of approved GSM and food-grade quality, duly printed with NCCF branding, "Bharat Rice," and "भारत चावल" Jagriti logo, FSSAI license number, net weight, batch number, month/year of packing, and QR code generated from the Track & Trace portal.

5. Bags must be new, tamper-proof, non-toxic, and durable enough to withstand transportation and storage for a minimum of 24 months without deterioration.

6. Any torn, defective, or improperly printed bags shall be rejected and replaced immediately at the bidder's cost.

7. The bidder shall be responsible for lifting raw rice from designated FCI warehouses, transporting it to their mills, and thereafter delivering the processed Bharat Rice to designated delivery points across the state/region.

8. The bidder shall bear all costs of handling, loading, unloading, weighment, transportation, and transit insurance of rice and finished rice up to the designated delivery points.

9. Vehicles deployed must be GPS-enabled, and real-time updates of lifting and delivery shall be entered into the NCCF Track & Trace portal.

10. Any delay in lifting/delivery attributable to the bidder shall attract applicable penalties, including godown rent, demurrage, or rejection of stock.

11. NCCF/its nominated assayer or NABL-accredited laboratory may draw samples from the mill, transit, or delivery point at any stage. Testing charges shall be borne by the bidder. Sampling for quality testing shall be conducted in accordance with FSSAI notified methods. For each truck/lot, a representative sample of [specify grams/kg — e.g., 2 kg] shall be drawn in the presence of the miller's representative and NCCF or its nominee. Test results issued by an

NCCF-nominated NABL-accredited laboratory shall be final and binding for contract enforcement. If a sample fails, the bidder shall replace the rejected consignment within 72 hours.

12. Only rice conforming to FSSAI (Standard Grade) as per Annexure A specifications shall be accepted. Any consignment failing to meet prescribed quality standards shall be rejected and replaced by the bidder within 72 hours at their own cost.

13. A shelf life of 24 months from the date of packing must be ensured. Any stock found unfit within this period shall be replaced by the bidder at their own cost and risk.

14. Bidding shall be done on a FOR (Free on Road) delivery basis, inclusive of all costs of milling, handling, transportation, insurance, packing material, statutory duties, levies, and all other related expenses, but excluding GST.

15. GST shall be quoted separately and reimbursed as per applicable law.

16. The bidder shall comply with all Food Safety, Labour, and Packaging Waste Management Rules notified by Government of India.

17. Real-time data entry and compliance with the NCCF Track & Trace mechanism is mandatory after the selection.

18. The bidder shall indemnify NCCF against any consumer claims, penalties, or losses arising due to quality, safety, or supply-chain lapses.

## C. Terms and Conditions Regarding State-wise Eligibility, Lifting, and Physical Verification of Rice Mills

1. State-wise Eligibility of Millers: The applicant/miller participating in the tender must own or operate a rice mill located in the same State for which the application is being submitted. Applications for a particular State shall be considered only from millers having an operational rice(owned/leased) mill within that State.

2. Issuance of Release Orders (ROs): The indent for issuance of Release Orders (ROs) by FCI shall be submitted by the concerned NCCF Branch of the same State in which the applicant's rice mill is located and the tender application has been submitted.

3. Preference for Nearest FCI Warehouse: Preference shall be accorded to the nearest FCI warehouse/depot located in proximity to the applicant's rice mill for lifting of rice, subject to the availability of stocks and operational feasibility, with a view to ensuring logistical efficiency and minimizing transportation costs.

4. State-wise Lifting: Both lifting of rice from FCI shall be undertaken within the same State in which the rice mill is located and the tender application has been submitted. The lifting shall preferably be made from the nearest FCI warehouse/depot to the concerned mill.

5. Restriction on Inter-State Operations: Inter-State lifting shall not be permitted. The entire operation, including lifting of rice from FCI, shall be confined to the same State for which the applicant has submitted its tender, unless specifically permitted by NCCF Head Office.

6. Physical Verification of Mill Location: The concerned NCCF Branch shall undertake physical/field verification of the location and operational status of the rice mill to verify that the mill is actually situated within the jurisdiction of the State for which the applicant has submitted its tender. The branch shall ensure proper verification before recommending/processing the application of the concerned miller.

7. Consequences of Incorrect Declaration/Violation: In case any discrepancy is observed during physical verification or at any subsequent stage, and the rice mill is found to be situated outside the State/jurisdiction for which the applicant has submitted its tender, or the applicant is found to have furnished incorrect information in this regard, strict administrative action may be initiated against the concerned applicant/miller. Such action may include cancellation of candidature/empanelment, termination of the allotted work and forfeiture of the EMD, as deemed appropriate by NCCF, without prejudice to any other action permissible under the applicable terms and conditions.

The above conditions shall be binding on all applicants/millers participating in the tender, and compliance with the same shall be mandatory throughout the execution of the Bharat Rice operations.

## D. EARNEST MONEY and SECURITY DEPOSIT:

**1.** All the Participant bidder to pay an EMD of Rs.500/MT .

**2.** EMD will be dynamic in nature and will be dependent of the quantity of milled product for which the bids are placed by the bidder.

**3.** EMD of all the millers, other than L1 miller and millers who have agreed to match L1 price, shall be refunded after auction completion.

4. In the event the auction is rejected by the NCCF, EMD of L1 miller and millers who have agreed to match L1 price shall be refunded after rejection of auction by NCCF.

**5.** A security deposit of Rs 2 per kg shall be deposited against the allocated quantity by the Miller. This security deposit, along with the cost of the raw material, shall be paid at the time of placing the request for the indent.

**6.** The EMD and Security deposit of the successful bidder shall be returned after successful completion of the finished goods supply to the satisfaction of NCCF and producing the documentary proof of the same to NCCF and after 100% compliance of Track and Trace.

**7.** EMD by the bidder shall carry no interest and shall be returned to the bidder.

**8.** EMD amount shall stand forfeited, if the bidder withdraws its bid and does not deposit finished products within the stipulated time or fails to comply with any work mentioned in tender documents.

## Note: Account Details for Depositing EMD: - Details of the account shall be shared through corrigendum

Security Amount will be deposited in the respective branch before work allocation.

## E. LIFTING OF RAW RICE

1. The successful bidder shall lift the raw rice stocks from designated FCI warehouses as per Release Orders (ROs) issued by FCI, within the stipulated time. The lifted stock shall be exclusively used for processing into *Bharat Rice* under this contract.
2. Lifting shall be carried out strictly as per the schedule provided by NCCF. Any delay on the part of the bidder will render them liable for godown rent, demurrage, penalties, and damages, recoverable from their bills/security deposit.
3. The raw rice shall be released against 100% advance payment of the cost of raw material through RTGS/NEFT to NCCF before lifting.
4. The cost of raw material shall be Rs. 2,550 per quintal for the period from 01.11.2026 to 30.06.2027, or as revised by NCCF/GoI from time to time.
5. The miller shall mandatorily upload real-time details of lifting on the NCCF Track & Trace Portal, including RO details, weighment slips, geo-tagged photographs of trucks, and other prescribed entries.
6. Based on Track & Trace entries, a unique QR code shall be generated, which must be printed on every consumer pack of Bharat Rice produced from the allocated stock.
7. The advance amount paid by the bidder for raw material shall be adjusted/released only after successful supply of finished goods against the allocated quantity and submission of all required proofs (delivery challans, quality reports, Track & Trace compliance).
8. The bidder shall bear all charges for transportation, loading, unloading, weighment, stacking, and insurance from the lifting point to their mill and further up to the designated delivery depots.
9. The quantity to be lifted and supplied may be increased/decreased by NCCF depending on operational requirements. The bidder shall be bound to comply without additional claims.
10. Supplies for retail shall be strictly in 5 Kg, 10 Kg packs, while bulk supplies, if any, may be in 30 Kg packs, as directed by NCCF.
11. Branding shall be done as per NCCF specifications: “Bharat Rice” printed in Devanagari and English on both sides of the bag along with the Jagriti logo and NCCF branding.

## F. QUALITY PARAMETERS

1. Each consignment of processed Bharat Rice must be accompanied by a NABL-accredited lab test report along with physical samples, submitted to the respective NCCF branch and Head

Office at least two working days before supply.

2. The rice supplied must strictly conform to FSSAI (Standard Grade) specifications under the Food Safety and Standards Act, 2006 and allied rules. Only conforming supplies shall be accepted.
3. NCCF and/or its authorized representatives shall have the right to inspect milling operations, storage, and movement of stock at any stage, including random inspections at mill premises and delivery depots.
4. Processed rice must be packed in new HDPE/PP laminated bags of approved food-grade quality, free from contamination, non-toxic, and durable. The rice supplied must Be uniform in size, shape, and colour, be free from fungus, moulds, insects, and impurities, Retain its quality, taste, and nutritional value for a minimum of 24 months from the date of packing.
5. NCCF reserves the right to appoint independent assayers/quality inspectors at mill or delivery points. Testing charges shall be borne by the bidder.
6. If any sample fails to meet quality parameters The lot shall be rejected and replaced by the bidder within 72 hours at their own cost.
7. If replacement also fails, or if more than two failures occur during contract execution, NCCF may cancel the contract, forfeit deposits, blacklist the bidder, and reallocate quantity at the bidder's risk and cost.
8. Any adulteration, shortfall, or quality lapse found at any stage shall make the bidder solely responsible for replacement, penalties, and consumer claims. NCCF reserves the right to recover losses or invoke indemnity clauses.
9. The shelf life of Bharat Rice must be at least 24 months from the date of packing. If any consignment is found unfit within this period, the bidder shall replace the stock at their own cost within 7 days of intimation.
10. The bidder shall indemnify NCCF against any regulatory action, consumer complaint, or health hazard arising due to sub-standard, adulterated, or unsafe rice supplied under this tender.

## G. PACKING & PRINTING

1. The successful bidder shall ensure that all stock of processed Bharat Rice conforms to the FSSAI (Standard Grade) specifications as per this bid document.
2. Bharat Rice shall be packed in 5 Kg, 10 Kg, and 30 Kg net weight packs in HDPE/PP woven laminated food-grade bags with inner liner. The packaging material must Be new, tamper-proof, and non-toxic, have sufficient strength (approved GSM) to withstand handling, stacking, and transportation,
3. Each bag shall be printed with the following Brand Name: "Bharat Rice" (in Devanagari and English), NCCF logo and Jagriti logo, Batch/Lot No., Net Weight, Month & Year of Packing, FSSAI License No., Nutritional Info, Storage Instructions, QR code generated from NCCF Track & Trace portal, which must enable traceability of origin, batch, and supply

chain movement.

4. Bags shall not be hooked at any stage. Any packets found torn/damaged will not be acknowledged by the Distributor/Retailer, and the bidder shall immediately replace such stock at their own cost.
5. The quality of packing material shall be the sole responsibility of the bidder. Any stock received in defective, damaged, or substandard packs shall be rejected outright and must be replaced within 72 hours.
6. The bidder shall ensure that milling, packing, and branding activities are undertaken only at NCCF-registered mills. No subcontracting or third-party packing is permitted.
7. All packaging shall conform to the Food Safety and Standards Act, 2006, BIS labeling requirements (where applicable), Legal Metrology rules, and any GoI notifications in force.
8. The successful bidder shall indemnify NCCF against any regulatory penalties, consumer complaints, or reputational damages arising due to defective or non-compliant packaging.

## H. ASSAYING & TESTING

1. The bidder must obtain a quality certificate from a NABL-accredited laboratory for every consignment before dispatch. The test report shall be submitted with dispatch documents to the concerned NCCF Branch and a copy to the Billing Branch.
2. The bidder shall retain a sealed counter-sample from each truckload, properly labeled with Truck No., RO No., Batch No., and OTR No., for a minimum period of six months.
3. NCCF and/or its institutional clients reserve the right to appoint an independent assayer at the milling point or delivery depot. All associated costs shall be borne by the bidder.
4. The quality of processed rice shall be evaluated strictly against FSSAI parameters (moisture, broken %, damaged grains, foreign matter, fortification compliance where applicable). If any
5. consignment fails quality tests The bidder shall replace the rejected stock within 72 hours at their own cost and risk. If two or more failures occur during the contract, NCCF reserves the right to cancel the contract, forfeit deposits, blacklist the bidder, and reallocate balance quantity at the bidder’s risk and cost.
6. Upon arrival at delivery depots, authorized officers of NCCF/clients shall inspect the stock. Any rejection due to non-compliance with specifications must be replaced by the bidder within 3 calendar days of intimation.
7. If the bidder fails to replace within the prescribed period, NCCF shall procure the stock from alternate sources at the risk and cost of the bidder, in addition to imposing penalties as per contract.
8. All testing, inspection, and replacement obligations shall remain binding on the bidder

notwithstanding acceptance of stock at depot or interim payments released.

## I. DELIVERY

1. Upon issuance of the Release Order (RO) by FCI, the successful bidder shall commence lifting immediately. Any delay in lifting attributable to the bidder shall make them liable for godown rent, demurrage, penalties, and damages, recoverable from their bills or security deposit.
2. The bidder shall commence supply of processed Bharat Rice within 5 calendar days of issuance of the Release Order.
3. The first consignment must be delivered within 7 days of the order, and all subsequent deliveries must follow the phased schedule prescribed by NCCF.
4. Failure to adhere to the delivery schedule shall attract penalties as per contract, including risk-and-cost procurement from alternate sources.
5. Delivery at depots will be accepted only upon successful verification of quality and quantity against tender specifications.
6. Trucks shall be unloaded only after clearance from NCCF/assayer/institutional client.
7. Acknowledgement of stock receipt will be issued only for conforming lots; rejected lots shall be returned/replaced by the bidder within 72 hours at their own cost.
8. The bidder shall ensure that the rice delivered at designated depots is safe, undamaged, and without any deterioration in quality.
9. Any deterioration, infestation, or damage during transit or storage at miller's custody shall be the sole responsibility of the bidder.
10. The bidder may engage their own transporter/agent; however, all vehicles must be GPS-enabled and integrated with NCCF's Track & Trace portal.
11. Geo-tagged photographs of the loaded trucks shall be uploaded at each stage, i.e., at the time of lifting, arrival at the mill, during processing, dispatch from the mill to the distributor, and arrival at the distributor's warehouse.
12. Non-compliance with GPS/Track & Trace requirements shall attract penalties.
13. In case of default, delay, or rejection of stock, NCCF reserves the right to procure the balance quantity from alternate sources at the risk and cost of the bidder in addition to forfeiture of deposits and imposition of penalties.
14. Completion of delivery shall be deemed only upon Acceptance of stock by depot authorities, Submission of delivery challans, weighbridge slips, and Track & Trace entries, Clearance of all penalties, damages, and dues.

## J. ELIGIBILITY CRITERIA:

1. The bidder must be a registered Miller of Rice and should be registered with NCCF at the time of bidding.
2. The bidder must hold a valid PAN, GST Registration, and all statutory registrations/licenses applicable under Indian laws.
3. The average annual turnover of the bidder during the last two audited financial years shall not be less than Rs. 10 Crores 2024-25 and 2025-26.
4. For bidders from Kashmir, Ladakh, North Eastern States, and Primary Agricultural Credit Societies (PACS)/ Cooperatives, the minimum annual average turnover requirement shall be Rs. 2 Crores in the last two audited financial years.
5. In case the applicant does not have the 2025-26 Audited Balance Sheet, a provisional balance sheet 25-26 duly certified by a Chartered Accountant shall be provided.
6. The audited balance sheet 2025-26 may be provided within one month.
7. The bidder must possess a valid FSSAI License for milling, sorting, and packing of rice. In case of leased mills, the FSSAI license of the leased milling unit shall be submitted along with a registered lease agreement.
8. A valid manufacturing license/industrial license specific to rice milling must be produced.
9. Compliance with applicable Food Safety, labour, and Environment Laws,
10. The bidder must own or lease/Notorized a functional rice mill with a minimum capacity of 20 MT per day. For units located in Jammu & Kashmir, Ladakh, and the North-Eastern States, the minimum capacity requirement shall be 10 MT per day, while for PACS/Cooperatives, the minimum capacity shall be 10 MT per day.
11. The mill must have modern machinery for de-stoning, polishing, grading, color sorting, fortification (if required), and automatic packing facilities.
12. Proof of operational capacity (electricity bills, GST e-way bills, production records, etc.) shall be furnished.
13. Outsourcing of milling/processing is strictly prohibited.
14. The mill must be integrated with the NCCF Track & Trace Portal and ensure real-time entries for lifting, milling, packing, and dispatch after selection.
15. The bidder must have adequate storage godowns, handling equipment, and GPS-enabled transport arrangements to ensure timely and safe delivery.
16. The bidder must not have been blacklisted by any State/Central Government Department, PSU, or Cooperative Federation at any time.
17. The bidder must not be involved in any ongoing litigation/arbitration with NCCF or its

branches.

18. The successful bidder shall execute a formal agreement with the concerned NCCF Branch within 7 working days of issuance of Letter of Award (LoA).

19. Cancelled cheque

## K. BIDDING: (Details of the process shall be shared through corrigendum)

## L. Selection of millers (As per Details of the process that shall be shared through corrigendum)

## M. Award of work and purchase orders to appointed millers

1. NCCF will issue award letter to the selected millers with details on order quantity, raw material earmarked, delivery timelines, packaging details, quality parameters, etc.

2. Upon receipt of confirmed orders from the distributers, organized retail outlets, e-Commerce or NCCF branches (for vans), confirmed orders shall be placed by respective branches of NCCF to the millers.

3. First priority will be given to L1 miller followed by L2 & L3 millers respectively. However, NCCF may award the quantity at its sole discretion without giving any reason.

4. Confirmed order will have details on order qty, pack sizes, delivery address, delivery timelines, etc.

## N. TERMS & CONDITIONS: -

1. NCCF shall terminate the empanelment of a Bidder if they have competed against NCCF in any bid either individually, as a partner or in a joint venture.

2. After submission of the bid, if the bidder quits, the EMD shall be forfeited.

3. Subletting and consortiums are expressly prohibited, as per Eligibility Criteria.

4. NCCF shall be at liberty to postpone /cancel the tender and accept or reject any bid without assigning any reason thereof.

5. A conditional bid shall not be considered.

6. NCCF reserves the right to accept or reject any or all the bids without assigning any reason thereof.

7. The Bidder certifies that he/she has read all the terms & conditions of the contract note carefully and the same are acceptable.

8. The miller shall maintain confidentiality of any NCCF data and ensure compliance with applicable data protection laws. Any consumer data collected via Track & Trace shall be used only for mandated purposes and appropriately protected.

9. All terms and conditions issued by Department of Food and Public Distribution (DFPD) and National Cooperative Consumers' Federation of India Limited shall be followed.

## O. INVOICING & PAYMENT

1. The miller shall raise a GST-compliant tax invoice in the name of the respective NCCF Branch immediately after completion of each consignment/supply.

2. The bidder shall raise the invoice for milling charges based on 100% of the lifted of Raw Quantity (Rice).

3. Invoice must clearly show Work Order / Release Order number & date, Name & address of miller and recipient branch with GSTIN, HSN Code of Wheat Flour / Atta, Quantity supplied (MT), Net weight (5/10/30 Kg packs), Milling rate, GST rate & amount separately shown, Invoice Reference Number (IRN) & QR code generated under GST e-Invoice system (if applicable), Transport details (LR No., Vehicle No., Dispatch Date)
4. The invoice must be accompanied by Acknowledged delivery challans from designated depots/branches, Assaying/quality certificate from NABL accredited lab or NCCF-appointed assayer, Proof of real-time entry on NCCF Track & Trace Portal with QR code, copy of e-way bill (where applicable), Proof of transit insurance coverage up to delivery point, Certificate of FSSAI compliance for each lot supplied.
5. Payment shall be released within 30 working days from the date of receipt of complete invoice and supporting documents, subject to acceptance of quality and quantity by NCCF.
6. Payments will be made only through RTGS/NEFT directly to the bidder's registered bank account.
7. The bidder shall ensure timely filing of GST returns (GSTR-1 & GSTR-3B) and enable NCCF to claim Input Tax Credit (ITC).
8. In case NCCF is unable to avail ITC due to non-filing of returns, incorrect invoice, mismatch in GSTN portal, or cancellation of GST registration, the payment equivalent to such ITC shall be withheld until compliance is rectified.
9. Any penalty/interest imposed on NCCF by GST authorities due to supplier's non-compliance shall be recovered from the supplier's bills/security deposit.
10. NCCF reserves the right to recover/adjust any penalties, demurrage, or damages as per tender terms from the payable invoices.
11. Statutory deductions such as TDS/TCS, as applicable under Income Tax/GST law, will be made from each payment.
12. Final payment will be released only after: successful delivery of full allocated quantity, clearance of all Track & Trace obligations, settlement of penalties/claims (if any), and submission of a No Dues/Compliance Certificate by the miller.

## P. E-AUCTION/ ONLINE BIDDING SESSION DETAILS

Detailed process shall be shared through corrigendum shortly

## Q. PENALTY CLAUSES

1. 0.5% of contract value per MT per day subject to a maximum of 10% of the contract value for delay.

2. up to Rs. 50,000 per instance; however, NCCF will issue one written warning per contract year for first technical failure and allow 48 hours cure in case of track and trace non-compliance. Penalties are cumulative but the aggregate of all penalties (delay plus Track & Trace plus other contractual fines) shall not exceed 15% of the contract value unless the default arises from safety, adulteration, or consumer harm NCCF reserves the right to recover penalties by adjusting against bills, security deposit, or future payments.

3. If any consignment is rejected due to non-conformance with FSSAI standards or tender specifications, the bidder shall replace the rejected stock within 72 hours at their own cost.

4. Repeated failure (more than 2 rejections during the contract period) shall lead to cancellation of the contract, forfeiture of security deposit, and blacklisting of the bidder for future tenders.

5. In case of non-supply or partial supply within the stipulated/extended period, NCCF reserves the right to procure the balance quantity from alternate sources at the risk and cost of the bidder.

6. If the miller fails to supply within stipulated time and NCCF procures balance from alternate sources, the difference between contract rate and actual procurement cost shall be recoverable from the miller along with administrative surcharge of 2%, after issuing a 3-day notice to cure

7. Any violation or non-compliance of real-time Track & Trace entries shall be liable for penalties up to Rs. 50,000 per instance, in addition to recovery of losses if any.

## R. WARRANTY

**1.** The bidder shall warrant that the Bharat Rice supplied will have a minimum shelf life of 24 months from the date of packing.

**2.** Any consignment found to have deteriorated, adulterated, or otherwise unfit for human consumption during this period shall be replaced by the bidder at their own cost within 7 days of intimation.

**3.** The bidder shall be fully responsible for any legal, financial, or consumer claims arising out of sub-standard quality, adulteration, or violation of food safety standards.

## S. RESOLUTIONS OF DISPUTE

1. If any dispute(s), controversy, difference(s) or claim(s) of any kind or nature whatsoever arises between the parties hereto out of or in connection with the construction, interpretation, effect and implication of any provision of this tender or any contract entered into pursuant to this tender and/ or the performance of any obligations whatsoever under this Tender, including the rights or liabilities of the parties, or any claim or demand of any party or any question regarding its existence, validity or termination arising out of or in connection with this Tender/contract ("Dispute"), the Parties shall use all reasonable endeavors to resolve the matter amicably. A notice notifying such dispute ("Dispute Notice") shall be issued by either Party containing the description of the claim/ dispute/ difference and the grounds for the same. Both the parties promptly, mutually and in good faith, shall endeavor and make all efforts to amicably settle the dispute withing 30 days of the receipt of the Dispute Notice by the other party.

2. If the Parties fail to reach an amicable resolution of the dispute within a period of thirty (30) days from the Date of receipt of the Dispute Notice, either Party to the Dispute may thereafter within 30 days, issue a notice invoking arbitration ("Arbitration Notice"), to the other party in writing. The Dispute shall be resolved by arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996, or any statutory amendment/ modification thereof. The dispute shall be referred to a tribunal consisting of three (03) arbitrators. Each Party shall nominate one (01) arbitrator of its choice, and both the nominated arbitrators shall appoint the third arbitrator, who shall act as a Presiding Arbitrator. The contract entered upon pursuant to this tender shall be governed by the Laws of India currently in force. The arbitration proceedings shall be held in accordance with the provisions of Arbitration and Conciliation Act, 1996 and the rules made thereunder. The arbitration proceedings shall be held in the English language, and the venue and seat of the arbitration shall be at New Delhi. Subject to the arbitration mechanism, the courts at New Delhi shall have the exclusive jurisdiction over any disputes relating to the subject matter of this tender.

3. The arbitrators shall have the power to grant any legal or equitable remedy or relief available under Law, including injunctive relief (whether interim and/or final) and specific performance and any measures ordered by the arbitrators may be specifically enforced by any court of competent jurisdiction.

4. Any award of the arbitral tribunal, as the case may be, pursuant to this arbitration clause shall be in writing and shall be final, conclusive, and binding upon the Parties, and the Parties shall be entitled (but not obliged) to enter judgment thereon in any one or more of the highest courts having jurisdiction.

5. During the course of any arbitration under this clause except for the matters under dispute, the Parties shall continue to exercise their remaining respective rights and fulfil their remaining respective obligations under this Contract entered pursuant to this tender.

6. Nothing contained in this Clause shall prevent the NCCF from seeking interim injunctive relief against the Bidders or any other parties connected and past due amounts in the courts having necessary jurisdiction over the other Party.

## T. FORCE MAJEURE

A. Force Majeure means any event or combination of events or circumstances beyond the control of the Parties hereto which cannot (a) by the exercise of reasonable diligence, or (b) despite the adoption of reasonable precaution and/or alternative measures, be prevented, or caused to be prevented, and which adversely affects the abilities of the Parties to perform obligations under this Agreement, which shall include but not be limited to:

i. Acts of God, such as earthquake, flood, landslide, epidemic, pandemic, drought, hailstorm, cyclones, high variation in temperature;

ii. Explosions or accidents, air crashes and shipwrecks, act of terrorism;

iii. Strikes or lock outs, industrial dispute;

iv. War and hostilities of war, riots, bandh, act of terrorism or civil commotion;

v. The promulgation of or amendment in any law, rule or regulation or the issue of any injunction, court order or direction from any Governmental Authority that prevents or restricts a party from complying with any or all the terms and conditions as agreed in this Agreement;

vi. Any event or circumstances analogous to the foregoing.

B. If the performance of any party to the Tender is prevented, restricted, delayed or interfered by reason as mentioned aforesaid, including riots, civil commotion, hostilities between nations, fire, explosion, cyclone, storms, flood, war, revolution, blockage or embargo, any law, order, proclamation, ordinance, demand or requirements of any Government or authority, strikes, shutdowns or labour disputes which are not instigated for the purpose of avoiding obligations herein, or any other circumstances beyond the control of the party affected, then notwithstanding anything here before contained, the party affected shall be excused from its performance to the extent such performance relates to such events, provided that the party so affected uses its best efforts to remove such cause of non-performance and when removed the party shall continue performance with utmost diligence.

C. If operation of such circumstances exceeds three (03) months, either Party will have the right to refuse further performance of the contract in which case neither Party shall have the right to claim eventual damages.

D. The Party which is unable to fulfil its obligations under the present tender must within 07 days of occurrence of any of the causes mentioned in this clause inform the other party of the existence or termination of the circumstances preventing the performance of the contract entered pursuant to this tender. Certificate issued by the competent authority connected with the case shall be sufficient proof of the existence of the above circumstances and their duration. Non-availability of raw material will not be an excuse for the successful Bidder for not performing their obligation under the contract entered pursuant to this tender.

## U. NCCF BUSINESS GUIDELINES:

NCCF's Business Guidelines which are available on the website of NCCF must be acceptable to the bidders. Notwithstanding anything contained in this tender document is mutatis mutandis applies to this and in the event, the agency (s) while discharging its obligations under the Agreement or otherwise, come(s) within the ambit of the said policy, NCCF at its sole discretion reserves the right to suspend / discontinue dealings or take any curative measures with agency (s) in accordance with the policy in force.

**Contact Details of NCCF for General Query (During the Auction & Bidding)**

| **Name** | **Contact Number (10:00 AM to 05:30 PM) Monday to Friday** | **Region** |
|---|---|---|
| Mr. Avinash Kumar (NCCF) | 7004845681 | Pan India |
| Mr. Devendra Singh Jadon (NCCF) | 8882082846 | Pan India |
| Deepak Sigh Negi | 9818939498 | Pan India |

**Process of registration & e-auction for job work of Bharat Rice.**

**The details of the portal partners, along with the procedure for registration and participation in the auction, shall be notified separately through a corrigendum to this Tender. In the meantime, all prospective applicants are advised to keep the requisite documents ready for registration and completion of the necessary formalities upon issuance of the said corrigendum.**

**Annexure I – List of Documents to be submitted with the Bid**

1. Copy of this tender document duly signed and stamped on each page.
2. Valid PAN card.
3. Valid GST Registration Certificate.
4. Valid FSSAI License for milling, sorting, and packing of rice.
5. Valid Manufacturing/Industrial License specific to rice milling.
6. Proof of Turnover (Audited Balance Sheets & P&L Statements for FY 2024–25 and FY 2025–26).
7. Proof of operational milling capacity (electricity bills, GST e-way bills, production records, etc.).
8. Copy of lease deed and FSSAI license of leased mill (if applicable).
9. Copy of Udyam/MSME Registration (if applicable).
10. Proof of ownership/lease/Notorized of storage godowns and handling equipment.
11. Undertaking of non-blacklisting/self-declaration (Annexure II).
12. Details of Mill (Annexure III).
13. Bank Account details for EMD/Security Deposit refund.
14. Any other statutory licenses/registrations required under Indian laws.

## Annexure II – Self Declaration / Undertaking

(On bidder's letterhead)

I/We, …… (Name of the bidder) ..... (address), do hereby solemnly affirm and declare that:

1. We are a registered rice miller with valid FSSAI, GST, PAN, and other statutory licenses.
2. We have not been blacklisted by any State/Central Government Department, PSU, or Cooperative Federation at any time.
3. We are not involved in any litigation or arbitration with NCCF or its branches.
4. We fully comply with the eligibility, quality, labour, environmental, and food safety obligations as per tender.
5. We undertake not to outsource or sublet any part of the contract.
6. We agree to indemnify NCCF against any losses/claims arising from quality, safety, or supply chain lapses.
7. All information furnished by us is true and correct. If found false, we accept forfeiture of EMD and blacklisting.

Date: ……

Place: ……

(Signature & Seal of Authorized Signatory)

**Annexure III – Mill Details (**On bidder's letterhead)

1. Name of the Mill:
2. Address of the Mill:
3. Ownership Status: (Owned / Leased)
4. Milling Capacity (MT/day):
5. Type of Machinery Installed:
    - Cleaning/De-stoning
    - Polishing
    - Grading
    - Color Sorting
    - Fortification (Y/N)
    - Automatic Packing (Y/N)
6. Storage Godown Capacity (MT):
7. Transport Arrangement: (Owned / Contracted; GPS-enabled: Yes/No)
8. Track & Trace Portal Integration: Yes / No
9. Year of Establishment:
10. FSSAI License No. & Validity:
11. Manufacturing/Industrial License No. & Validity:

Certified that the above information is true and supported with documents.

(Signature & Seal of Authorized Signatory)

**Annexure IV – Undertaking for Track & Trace Compliance (**On bidder's letterhead)

(On bidder's letterhead)

I/We undertake to:

1. Integrate all milling, packing, and dispatch operations with the NCCF Track & Trace Portal.
2. Upload real-time details of lifting, milling, packing, and dispatch, including RO details, weighment slips, geo-tagged photos, and delivery proof.
3. Print the unique QR code generated from the portal on each consumer pack of Bharat Rice.
4. Bear full responsibility for any penalties or losses arising out of non-compliance with Track & Trace requirements.

Date: ……
Place: ……
(Signature & Seal of Authorized Signatory)

**Annexure V – Bank Details for EMD / Security Deposit Refund**

(To be submitted on bidder's letterhead, signed & stamped)

1. Name of the Bidder / Firm:
2. Registered Address:
3. Name of States for which application is made:
4. Name of Bank:
5. Branch Address:
6. Beneficiary Name (as per Bank records):
7. Account Number:
8. IFSC Code:
9. MICR Code (if available):
10. Type of Account (Current/Saving):
11. PAN of the Firm / Proprietor:

**Declaration:**
I/We hereby declare that the above bank details are correct and authorize NCCF to make all payments/refunds through RTGS/NEFT to this account. Any delay due to wrong/incomplete information shall be my/our responsibility.

Date: ……
Place: ……
(Signature & Seal of Authorized Signatory)

**Annexure VI – Checklist for Invoicing & Payment Processing**

(To be filled by bidder & verified by NCCF Branch)

Copy of Work Order issued by NCCF
GST-compliant Tax Invoice raised in the name of NCCF branch
Delivery Challans acknowledged by designated depots (truck-wise, date-wise)
Weighbridge Slips (loading/unloading)
NABL-accredited Lab Test Report (quality certificate)
Proof of Track & Trace entries (with QR codes)
Geo-tagged photographs of loaded trucks (dispatch proof)
Copy of E-Way Bill (where applicable)
Proof of Transit Insurance coverage up to delivery depot
Certificate of FSSAI compliance for each lot
Undertaking of Track & Trace compliance (Annexure IV)
Stock receipt issued by Depot Manager
No dues/claim certificate (at time of final payment)

**Note:** Payments will be processed only after submission of the above complete set of documents, subject to acceptance of quality & quantity by NCCF.



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Annexure A

| Sl. No. | Quality Parameter | Specification (ex-godown) | Specification (finished for sale) |
|---|---|---|---|
| 1 | Description | Indian White Rice 25% Broken | Indian White Rice 5% Broken Silky Sortex |
| 2 | Moisture | 14% Max | 14% Max |
| 3 | Broken | About 25% (2/3 Basis) | 5% Max (2/3 Basis) |
| 4 | Yellow/Damage Discolor | 4.5% | 2% |
| 5 | Foreign matter | 1% | NIL |
| 6 | Average Grain Length (AGL) | 5.7 MM | 5.7 MM |
| 7 | Red Streaked | 1.25% | 0.5% |
| 8 | Chalky | 6% (half grain basis) | 6% (half grain basis) |
| 9 | Milling | Average milled | Well milled with no dust and foreign odour. |